



Office of the Attorney General  
State of Texas

DAN MORALES  
ATTORNEY GENERAL

November 16, 1998

Mr. William Toles  
Assistant City Attorney  
Criminal Law and Police Division  
City of Dallas  
Municipal Building  
Dallas, Texas 75201

OR98-2723

Dear Mr. Toles:

You ask whether certain information is subject to required public disclosure under chapter 552 of the Government Code. Your request was assigned ID# 119534.

The City of Dallas Police Department received a request for "any 'calls for the police' that may be related to" a certain service number, certain other information relating to that service number, and "call sheet information" for a certain time period. You contend that some of the requested information – "originating telephone numbers and addresses on [the] 9-1-1 report listings" – is confidential under section 552.101 of the Government Code in conjunction with section 772.318 of the Health and Safety Code and must be withheld. You submit a representative sample of the information at issue.<sup>1</sup>

Section 772.318 of the Health and Safety Code makes caller telephone numbers and addresses furnished by computerized 9-1-1 service suppliers or business service users confidential. *See* Open Records Decision No. 649 (1996). To the extent that the 9-1-1 call information at issue here was furnished by a service supplier or business service user under Health and Safety Code chapter 772, subchapter D, of which section 772.318 is a part, we

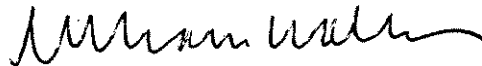
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<sup>1</sup>In reaching our conclusion, we assume that the "representative sample" of records submitted to this office is truly representative of the requested records as a whole. *See* Open Records Decision No. 499 (1988), 497 (1988) (where requested documents are numerous and repetitive, governmental body should submit representative sample; but if each record contains substantially different information, all must be submitted). This open records letter does not reach, and therefore does not authorize the withholding of, any other requested records to the extent that those records contain substantially different types of information than that submitted to this office.

agree that originating telephone numbers and addresses are confidential and must be redacted.<sup>2</sup> The remaining information responsive to the request must be released.

We are resolving this matter with an informal letter ruling rather than with a published open records decision. This ruling is limited to the particular records at issue under the facts presented to us in this request and should not be relied upon as a previous determination regarding any other records. If you have questions about this ruling, please contact our office.

Yours very truly,



William Walker  
Assistant Attorney General  
Open Records Division

WMW/ch

Ref: ID# 119534

Enclosures: Submitted documents

cc: Mr. Willie Smith  
JAM Motor Vehicle Accident Reconstruction Service  
221 Cedar Tree Lane  
Heath, Texas 75087  
(w/o enclosures)

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<sup>2</sup>Open Records Decision No. 649 (1996) notes that of subchapters B, C, D, and E of chapter 772, "Local Administration of Emergency Communications," subchapters B, C, and D contain identical confidentiality provisions. See Health and Safety Code §§ 772.118, 772.218, and 772.318. Subchapter E, however -- "Emergency Communication Service: Counties with Population over 1.5 Million" -- contains no such confidentiality provision.